

# NAVIGATING CLIENT DIRECTED HOME CARE IN CALGARY





### WHAT IS CLIENT DIRECTED HOME CARE?

Client Directed Home Care is a government funded program that allows you to take control of your home care services. The program grants those Albertans who qualify a set amount of funding they can use towards receiving quality in-home care. The great news is that Nurse Next Door is an approved vendor for the Client Directed Home Care program! We are able to bill directly making it a seamless process for our clients.

#### WHO QUALIFIES?

To receive home care services with funding from the Client Directed Home Care Program you must be an Alberta resident with a valid health care card. Your needs must be able to be safely met in your home, and you must meet the requirements determined by an Alberta Health Services case manager. To request an assessment from an Alberta Health Services case manager, call 811. Do you already receive home care services from Alberta Health Services? Ask your case manager about switching to Client Directed Home Care!

## HAVE QUESTIONS? CONTACT US DIRECTLY!



403-454-1399

care.calgary@nursenextdoor.com

# FREQUENTLY ASKED QUESTIONS

#### Q: How much funding will I receive from the Client Directed Home Care Program?

A: The amount of hours each client qualifies for is individual to their needs. This is decided by the Alberta Health Services case worker. The Client Directed Home Care Program covers \$32.15/hour for up to the allowed number of hours per month for each client.

#### Q: How much does Nurse Next Door charge per hour?

A: Our prices vary depending on the level of service required.

### Q: What services are covered by the Client Directed Home Care Program?

A: Your Alberta Health Services case manager determines which services you qualify for. These services include: Homemaking, Personal Care, and Respite Care.

### Q: Can I schedule additional care beyond what is covered by the Client Directed Home Care Program?

A: Yes! Most of our clients use the funding from the Client Directed Home Care Program as a subsidy to assist with the costs of their in-home care.

#### Q: What if I already receive home care services provided by Alberta Health Services?

A: If you already receive home care services from Alberta Health Services and want to have more control over your care, ask your case manager about switching to the Client Directed Home Care Program!



